

# TAKE A LOOK TO IT SERVICES

## Business & Infrastructure Alignment

Business & Infrastructure Alignment provides a high-level evaluation of your current infrastructure and support processes which helps you to make the best long term IT decisions.

## TCO Assessment

The successful evolution of an organization's IT infrastructure depends on a thorough understanding of each component's life cycle. Total Cost of Ownership (TCO) Assessment gives an understanding of your current investment mix and how it can be enhanced.

## Network Assessment

Network Assessment provides a rigorous audit and analysis of your current networks which in turn forms a solid basis for future network design and deployment.

## Network Consulting & Design

Network availability, capacity and performance are more important than ever. design, integration and consulting services will help your business develop a robust infrastructure which takes advantage of new technologies.

## COE Consulting & Design

A Common Operating Environment (COE) can overcome problems rooted in legacy infrastructure. This ensures that your company has the IT infrastructure it needs to optimize business efficiency and productivity.

## Network Migration

Network Migration enables your organization to take advantage of the latest IP network technology while continuing to exploit your legacy systems.

## Desktop & Systems Migration

Desktop & Systems Migration services provide a consistent distributed computing platform across your enterprise, giving you higher productivity, greater cost-effectiveness and a readiness for change.

## High Availability & Storage Solutions

Server and data storage functions are more important than ever. High Availability & Storage Solutions ensure that the stored knowledge and applications that your business relies on are always available.

## Messaging & Collaboration

Messaging & Collaboration solutions encompass the latest advances in integrated communication addressing speech, text, images and both fixed and mobile access.

## Security Solutions

Without effective security, an organization is vulnerable. Our Security Solutions offer secure Virtual Private Networks, Intranets and Extranets enabling you to conduct e-commerce, e-government and m-commerce.

## Supply Chain Services

Most organizations replace as much as 30% of their installed desktop and system base every year. Supply Chain Services can optimize the process of procuring, delivering and incorporating new IT assets.

## Managed Service Desk

Managed Service Desk offers everyone in your company a single point of contact for resolving IT problems with support available 24 hours a day, 365 days a year.

## Asset Management

Asset Management gives you control of your network and desktop computing environment, letting you manage your technology assets over their entire life cycle, from acquisition to disposal.

## Network Management

Network Management offers comprehensive management of all network operations, assets and activities. It provides fault, performance and configuration management enabling you to optimize your network's performance.

## Desktop & System Management

Round-the-clock supervision of your distributed computing environment is a critical business safeguard. Desktop & Systems Management offers 24 X 7 remote monitoring and management for all your systems.

## Multi-Vendor Support

Multi-Vendor Support complements our remote management and support services, providing on-site rapid fix support, any time of the day of the night.

## Technology Refresh & IMAC

Technology Refresh and IMAC (Installations, Moves, Additions and Changes) manages the refresh process through efficient installation services delivered anywhere in the world.

### Continuity Management

Most companies demand near-100% system availability but few have contingency plans to address serious disruption. Continuity Management ensures your organization can keep working, even through a crisis.

### Continuous Improvement

Your IT infrastructure is continually evolving so it needs to be continually assessed. Our Continuous Improvement program advises you how to get the best performance and value from your ongoing IT investment.